

Family Assistance

The Family Assistance Specialist (FAS) have seven locations across Iowa

- Cedar Rapids
- Waterloo
- Ft. Dodge
- Sioux City
- Council Bluffs
- Des Moines – 2 locations

The FASs provide the resources and referral for the military members and their Families. They provide the communication link between Families, command leadership, the Iowa National Guard Warrior & Family Services Branch, community members, service organizations, and military benefit organizations to all branches of the military. Their job is to ensure accurate and timely information is given to Families, command, Service Members and Family Readiness Groups (FRG) on questions of concern, individual issues, and activities both during deployment/mobilization and non-deployment/non-mobilization times.

The FASs are a resource of information such as:

- Tricare
- Dental insurance
- VA Assistance
- Pay
- Red Cross
- Employer Support of Guard and Reserve (ESGR)
- Military ID Cards
- Childcare assistance
- Legal assistance
- Financial needs due to hardship
- Assist with casualty or server injury
- Providing link of communication with the military
- Support FRG meetings to acquaint with the Military Families

They are the go-to-people for resources and referral needed for being part of the National Guard Family. For more information please call or email NGIA.FAC@ng.army.mil or phone 515-252-4758 or cell phone 515-669-7634